



Legal Notice

SiteActive — the SHERQ Compliance Operating System | siteactive.co.za and app.siteactive.co.za

Version 1.2 — Effective 12 July 2026

1. THE PROVIDER

Who we are.

Name and legal status	SiteActive (Pty) Ltd, a private company incorporated in the Republic of South Africa
Registration number	2026/298206/07
CSD registration	MAAA1719797
Tax reference number	9088954293
B-BBEE status	Level 1 Contributor
Registered office and domicile	131 707 Road, Montford, Durban, 4092
Email	info@siteactive.co.za
Telephone	081 303 8936
Website and platform	siteactive.co.za app.siteactive.co.za
Information Officer	Caleb Kilion Reddy — registered with the Information Regulator (South Africa), registration number 2026-024071, appointed 11 April 2026

2. STATUS AND SCOPE OF THIS NOTICE

Why this notice exists.

This Legal Notice is published to satisfy the disclosure requirements of section 43 of the Electronic Communications and Transactions Act 25 of 2002 (the “ECT Act”) and to record the legal basis on which the SiteActive website and the SiteActive platform (the “Platform”) are made available. It applies to all visitors to the website and all users of the Platform. It is read together with the SiteActive Terms and Conditions, the Privacy Notice (POPIA) and the PAIA Manual. In the event of conflict, a signed agreement prevails, then the Terms and Conditions, then the Privacy Notice, then this Legal Notice.

3. NATURE OF THE SERVICE — NO PROFESSIONAL ADVICE

A tool for compliance, not a substitute for duty.

SiteActive is a SHERQ compliance operating system: software that structures, records, scores and evidences safety, health, environment, risk and quality compliance activity for industrial and contracting organisations. The Platform, its compliance scores, indicators, AI-assisted outputs and reports are decision-support tools. They do not constitute legal, professional or compliance advice, do not certify compliance with any law, and do not discharge, transfer or diminish any user’s own statutory obligations, including under the Occupational Health and Safety Act 85 of 1993 and its regulations, the Compensation for Occupational Injuries and Diseases Act 130 of 1993, the National Environmental Management Act 107 of 1998, or any other applicable legislation. Accountability for compliance remains where the law places it.



4. ELECTRONIC TRANSACTIONS, PRICING AND PAYMENT

Doing business electronically.

4.1 Subscriptions to the Platform are concluded electronically. By transacting with SiteActive electronically, you agree that data messages, electronic signatures and electronic records satisfy any requirement of writing, signature or retention to the extent permitted by the ECT Act.

4.2 Current published monthly subscription rates are: Contractor Essential R499; Contractor Professional R2,495; Business Essential R9,990; Business Professional R18,990; Enterprise from R34,990 (scoped per organisation). Annual prepayment attracts a 10% discount. A free trial limited to three projects is available without payment-card details. Rates are as published at the version date of this notice and may change in accordance with the Terms and Conditions.

4.3 Fees are payable monthly in advance by electronic funds transfer or by debit or credit card processed through a secure third-party payment processor. SiteActive does not store payment-card details.

4.4 SiteActive (Pty) Ltd is not a registered VAT vendor. No value-added tax is charged, and documents issued are invoices, not tax invoices.

4.5 Records of electronic transactions are retained and may be requested by the transacting party in accordance with the ECT Act, the PAIA Manual and applicable law.

5. INTELLECTUAL PROPERTY

What is ours remains ours.

The Platform — including all software, source code, designs, interfaces, structures, methods, scoring logic, databases, documentation and content — together with the SiteActive name, the SiteActive logo and the Chain Anchor name, is and remains the exclusive property of SiteActive (Pty) Ltd and its licensors. Aspects of the Platform are the subject of a pending South African provisional patent application. No licence or right is granted to any person except the limited rights of use expressly granted in the Terms and Conditions. No part of the website or Platform may be reproduced, distributed, reverse engineered or commercially exploited without SiteActive's prior written consent, except to the extent permitted by law.

6. RECORDS AND EVIDENTIARY STATEMENTS

If anyone touches the record, the record shows it.

The Platform's Chain Anchor capability produces tamper-evident, independently verifiable, forensic-grade records of key compliance events, generated and retained with reference to the evidentiary provisions of the ECT Act 25 of 2002. The admissibility and evidential weight of any record remain matters for the court, tribunal or authority before which it is produced. SiteActive does not warrant any legal, regulatory, insurance or commercial outcome arising from the use of any record, and users remain responsible for the accuracy of the source information they submit.

7. DATA PROTECTION AND HOSTING

Lawful, disclosed and governed.

7.1 SiteActive processes personal information in accordance with the Protection of Personal Information Act 4 of 2013 ("POPIA"). Full particulars of processing, the capacities in which SiteActive acts, data subject rights and how to exercise them are set out in the SiteActive Privacy Notice and the PAIA Manual, both available from the website and from the Information Officer.

7.2 Platform data is hosted on secure infrastructure located in the European Union (Ireland). POPIA does not require personal information to be stored within South Africa. Cross-border processing is lawful under section 72 of POPIA where the recipient jurisdiction provides protection substantially similar to POPIA — recipients in the European Union are subject to the



General Data Protection Regulation — and such processing is governed by written data-processing agreements with the relevant operators and is disclosed in the Privacy Notice.

7.3 Complaints may be lodged with the Information Regulator (South Africa): JD House, 27 Stiemens Street, Braamfontein, Johannesburg, 2001; POPIAComplaints@inforegulator.org.za; enquiries@inforegulator.org.za; +27 (0)10 023 5200; inforegulator.org.za.

8. AVAILABILITY

Targets, honestly stated.

SiteActive provides the Platform with reasonable skill and care and targets software-only activation within 72 hours of account activation. Activation timelines are targets, not guarantees. Availability commitments, maintenance practice and any service levels applicable to a specific plan are governed by the Terms and Conditions and, for Enterprise customers, the applicable Enterprise proposal.

9. THIRD-PARTY SERVICES AND LINKS

The website and Platform may reference or interoperate with third-party services, including hosting, email, payment and document-validation providers. Operators processing personal information on SiteActive's behalf are bound by written agreements as required by section 21 of POPIA. Links to external websites are provided for convenience and do not constitute endorsement; SiteActive is not responsible for the content or practices of external sites.

10. DISCLAIMER AND LIABILITY

Website content is provided for general information and is subject to change without notice. To the maximum extent permitted by law, SiteActive disclaims liability for loss arising from reliance on website content. Liability in respect of the Platform is governed exclusively by the Terms and Conditions or other signed agreement. Nothing in this notice excludes or limits any right or liability that cannot lawfully be excluded or limited, including under the Consumer Protection Act 68 of 2008 where it applies.

11. GOVERNING LAW, NOTICES AND CONTACT

This notice, the website and the Platform are governed by the laws of the Republic of South Africa, and the South African courts have jurisdiction. SiteActive's domicilium citandi et executandi is its registered office at 131 707 Road, Montford, Durban, 4092. Legal notices may be delivered to that address or by email to info@siteactive.co.za, which is also the address for all enquiries, access-to-information requests and data subject requests.